

MOBILE DEPOSIT FREQUENTLY ASKED QUESTIONS

ITEMS THAT CAN BE DEPOSITED

- Checks made payable to the account owner or joint owners that have been properly endorsed with "FOR MOBILE DEPOSIT ONLY HCCU" with the payee's signature.

ITEMS THAT CANNOT BE DEPOSITED

- Foreign Checks
- Bonds
- 3rd Party Checks
- Returned or Re-deposited items
- Rebate Checks

*May not be able to image money orders, other than Western Union.

NOTE: Cut off time for submitting mobile deposits is 3:00 pm Central Standard Time (Monday – Friday)

Refer to the Funds Availability disclosure for additional information.

Message and data rates may apply. Please check with your communications service provider for access rates, texting charges and other applicable fees.